

Remote VIRTUAL CONSULTATION / APPOINTMENT Informed Consent Form

Our dental office, Synergy Dental Group will be using DOXY, Expert ADVICE, SIMPLIFEYE and Solution Reach applications which are remote communication technologies to conduct problem-focused evaluations/re-evaluations/dental case management/virtually, to help manage your oral health problem and to determine whether you have a condition that requires immediate in-office treatment.

Remote patient consultations may take place over applications that allow video chats such as Apple Face Time, Facebook Messenger video chat, Google Hangouts, Skype, or any other HIPAA compliant remote virtual consultation software, app, or system that may involve or be based on photos or videos taken with smart phones by the patient and transmitted to the dental office. Please do not contact us using public-facing services such as Facebook Live, Twitch, or TikTok, which are not permitted by the federal government for this purpose.

As always, our office will take our patients dental records confidentiality very seriously, and will do what we can under the circumstances to protect the information you send us. However our PLATFORMS SIMPLIFEYE, DOXY, SOLUTION REACH, and EXPERT ADVICE applications are HIPAA compliant which are encrypted, so we want to give you the assurance that your information is safe and protected with us.

Certain major dental plans have announced that they will reimburse dental offices for conducting such remote evaluations, and we will submit claims in connection with them. Our dental office is using one or more of the permitted modalities listed above for remote transmission of information to conduct limited problem focused evaluations. While entirely adequate in the vast majority of cases for such limited purposes, these evaluations may not reveal conditions that would be discovered during an office visit or through the use of specialized teledentistry technology.

Please indicate your understanding of and informed consent to these terms,

PRINT NAME: _____

PHONE NO: _____

EMAIL ID: _____

SIGNATURE: _____

DATE: _____